

# General information

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If something is missing in your studio or if you need any help, please get in touch with us.

All items and equipment in the studios are for the use of our guests. Please treat the furniture and equipment with care. Please ask your fellow travellers to respect these house rules too.

Nobody damages things intentionally; but accidents can happen, so please report any damage or breakage as soon as possible so that we can arrange for repair before the next guests arrive.

## Arrival and departure times

On the day of your arrival, the holiday apartments are available from 2 pm. Please let us know your approximate arrival time. You can collect the keys for the apartments in the restaurant. Please ask the restaurant manager.

On the day of departure, the checkout is 11 am at the latest. The studio should be swept clean. All kitchen equipment should be clean and placed back into the cupboards. You do not need to remove the bed sheets. Please leave the towels on the bathroom floor.

## Smoking

Smoking is not allowed in the apartments nor on the terraces. Any damages caused by smoking will be charged at the replacement cost level.

You can smoke outside the building but please use an ashtray and use the bins.

## Payment

A deposit of 30% should be made when booking. This will be deducted from the sum to be paid on arrival (cash or credit card). The amount can also be transferred directly prior to arrival. Water, electricity, and heating are included.

Sheets, towels, kitchen towels, cleaning products and bags for the dustbins are also included

## Bathroom

To avoid blockages, please do not throw any hygiene products, rubbish, food, fats, or any harmful substances in the toilet or shower. Please use the garbage containers.

## House right

Under certain (rare) circumstances, it can be necessary for staff to access the rented apartments.

## **Domestic animals**

Animals are not permitted.

## **Internet and WI-FI**

The ground floor is equipped with WIFI accessible for all studio guests. However, the connection is not always excellent due to the location of the house. Please ask for the access codes.

## **Kitchen**

All kitchens are entirely new. Please treat kitchen and kitchen equipment with respect. The operating manuals are in the kitchen cupboards.

If the dishwasher is not full, please use the economic programme.

Please place only clean dishes and cutlery back into the cupboards. Please do not throw food, garbage, grease, harmful substances in the sink as this might block it.

## **Notice to quit**

In these house rules are seriously contravened the property owner may cancel the rental agreement. The tenant will be required to leave the studio immediately. In this exceptional case, there is no reimbursement for the remaining rental period.

## **Keys**

There is only one key to open the studio and the house entrance door.

## **Garbage**

We do not yet sort waste in the holiday apartments. There is a garbage can in the kitchen, under the sink. Please bring the garbage to the containers behind the restaurant.

## **Rest periods**

To ensure a quiet night and to respect fellow guests please avoid making loud noises between 10 pm and 8 am.

## **Care obligations**

To avoid damages from storms, please close windows and doors when leaving the apartment.

In addition, when you are leaving, please make sure all lights are turned off.

The property owner is not liable for any theft.

***We remain at your disposal for any question you might have.***